

LETTING AGREEMENT - TERMS AND CONDITIONS

When you make a booking you are agreeing to the following Terms & Conditions.

- Our contract will be in place, when I have confirmed your booking.
- The completed booking form, with a non-returnable deposit of £100 for Plum Braes Barn and £200 for Edmondston House and Edinburgh apartments is due for each booking.
- The balance is due 6 WEEKS before your holiday begins. No reminders will be sent.
- The full amount is payable for a booking made within 6 weeks of your stay.
- Payments can be made by cheque, made payable to Maggie Stewart.
- By Credit Card - there is a charge of 2.0 % which goes some way to cover card costs.
- By Paypal
- Direct bank transfer
- Privacy policy: **We do not store credit card details nor do we share customer details with any 3rd parties.**
- In case of cancellation, I shall do all I can to re-let the cottage, if this is possible I shall return the balance. However if I am unable to re-let the cottage, the full rent will be forfeited. It is recommended that you take out holiday insurance. Low cost cancellation insurance for visitors from within the UK - **Schofields Cancellation Insurance** and **J L Morris Insurance** -which covers visitors from overseas
- **Please note all my properties are all non-smoking.**
- Bed linen, towels, 2 hand towels, tea-towels, a bathmat, cleaning and washing-up liquid, kitchen roll, cling-film, baking foil and a loo roll are always provided.
- Coal, kindling, paper and matches for the wood burners; electricity and oil are included in the rent broadband internet access is also included.
- Well behaved dogs are welcome to stay in Cockle Kitty Cottage. There is a charge of £20 per dog.
- Please let me know about any damage or breakages, as soon as possible. We do understand about life's little accidents, but ultimately you are responsible for the property and its contents during the period of your stay. We will always try to put things right with the least cost and inconvenience to you.
- Arrival time is 4pm, unless other wise arranged - through to a prompt departure time of 10 a.m in Kelso cottages and 11 a.m. in Edinburgh , please! This is crucial for my care takers to get the cleaning done!
- **The cottages and apartment are thoroughly cleaned between lets, but because time is so limited, we ask, as part of this booking agreement, that you leave the property as clean and tidy as possible. This is always greatly appreciated!**

If you have any questions, don't hesitate to contact me.